

Resources

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| Workplace Violence Coordinator | 573-522-8456 |
| Employee Assistance Program | 800-808-2261 |
| Rape & Abuse Crisis Service | 800-303-0013 |
| Child Abuse Hotline | 800-392-3738 |
| National Center for Missing and Exploited Children | 800-843-5678 |
| Crime Victims Compensation | 800-347-6881 |
| Workers Compensation | 800-624-2354 |
| - Hearing Impaired | 800-735-2966 - |
| DOC Victim Services Unit | 573-526-6516 |
| -Mon thru Fri • 8am to 5pm- | |
| DOC Employee Health & Safety | 573-526-6471 |
| DOC Personnel | 573-526-6484 |
| Cancer Information Services | 800-422-6237 |
| MO Coalition Against Domestic and Sexual Violence | 573-634-4161 |
| C.O.P.S. (Concerns of Police Survivors) | 573-346-4911 |
| Public Safety Officers' Benefits Program | 888-744-6513 |
| Social Security Administration | 800-772-1213 |
| Veterans' Administration | 800-827-1000 |
| - Hearing Impaired | 800-829-4833 - |
| C.A.S.E. (Committee to Aid State Employees) | 888-753-2273 |
| National Poison Control Center | 800-222-1222 |



Workplace Violence Program

*Providing support
and information
to
Missouri
Department of Corrections
Staff*



Workplace Violence Program

George A. Lombardi • Director
Missouri Department of Corrections

What is the Workplace Violence Program?

The Workplace Violence Program was established to help staff remain fully productive at work and home by providing immediate support to staff who may have experienced a trauma-related event.

Support in the form of information, assistance, and referral to the Employee Assistance Program and community resources in the aftermath of a trauma-related event helps to reduce long-term problems that can affect our staff, their families, and the community.

Some DOC staff have received specialized training to assist with referral services in a planned and timely manner. Peer responders are members of the Peer Action & Care Team - or PACT.

P.A.C.T. Peer Action & Care Team

Each institution, Probation and Parole region, and other work sites within the Department of Corrections has PACT members. Contact your Chief Administrative Officer for a list at your worksite.

Every PACT member has been chosen based on their abilities to:

- Keep confidences,
- Maintain respect and trust of peers,
- Listen,
- Display sensitivity,
- Work within established guidelines,
- Work as a team member, and
- Be open-minded with a willingness to learn.

Message to Correctional staff affected by violence in the workplace ...

As a staff member victimized directly or indirectly by a traumatic event, critical incident, or potential criminal action, you:

- Will be afforded all your rights in accordance with 595.209 RSMo.
- Will be treated with dignity and respect by the Department and all of its employees.
- May request assistance and support from the Department's Workplace Violence Program/ Peer Action and Care Team.
- Will receive a timely referral to the Employee Assistance Program or other resources.
- May request workers' compensation and/or crime victims' compensation, and receive assistance by completing the applications and other associated requirements.
- Be allowed to submit, if you request to, a victim impact statement.
- Be informed in a timely manner of the results of administrative hearings and the results of any criminal investigations.
- Are encouraged to enroll in the Victim Notification Program after successful prosecution.

For more information about PACT, contact a local PACT member.

What does the Employee Assistance Program offer?

The Employee Assistance Program (EAP) was developed to help state employees receive assistance in dealing with personal and job-related difficulties. Each year, you and each eligible family member are entitled to receive six free counseling sessions from EAP affiliated programs.

Counselors are available 24 hours a day to discuss your concerns confidentially and to ensure that you receive the assistance you need. Issues addressed by the licensed professionals include:

- Marital or relationship difficulties
- Stress
- Financial and credit pressures
- Alcohol or drug dependencies
- Depression
- Legal services
- Adjusting to change
- Child and elder care
- Grief
- Family or parenting
- Self-improvement
- Pre- and post-natal concerns
- Work/life balance

For more information about EAP, please call 800-808-2261 or contact your local PACT member. The EAP phone is staffed 24 hours a day, 7 days a week.

What if I cannot return to work?

If you are temporarily or permanently precluded from resuming your usual customary duties because of an injury or illness related to a workplace violence incident, you may be eligible to receive benefits. For more information about these benefits, contact your Worker's Compensation Coordinator or local PACT member.