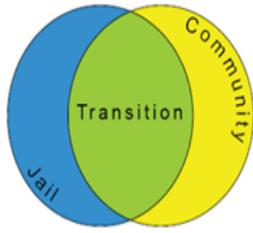


Language:



Douglas County TJC Stakeholder Survey

Questions/Comments: Contact Allison Dwyer Urban Institute 202-261-5230 tjcsurveyhelp@urban.org

Transition from Jail to the Community Stakeholder Survey

Douglas County, Kansas

Introduction

The Urban Institute (UI) is conducting this survey as part of the Transition from Jail to Community (TJC) initiative in Douglas County. Funded by the National Institute of Corrections (NIC) and managed by UI, the TJC initiative is designed to strengthen the way jails and local communities work together to address jail reentry, and enhance public safety and reduce re-offending. In Douglas County, local officials, jail administrators, judges, attorneys, social service providers, and community-based organizations are developing a jail reentry strategy to achieve these outcomes.

You have been selected to participate in this survey based on your role in an organization whose work is related to jail reentry, criminal justice, social service, local government, or a related area that intersects with the issue of jail reentry. **The survey is designed to collect information from and provide feedback to the Douglas County TJC initiative regarding its effectiveness in building a better reentry system in your community.** Some questions ask specifically about jail reentry, while others ask about broader issues in your community.

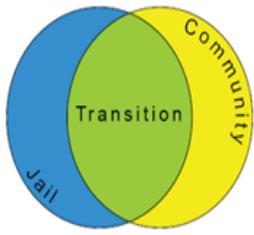
The survey should only take about 15 minutes to complete. All mention of "the jail" or "jail reentry" refer to the Douglas County Correctional Facility. Please answer every question as best you can. Some questions may not be applicable to you or your agency. Please do not skip any of these questions but instead select the "not applicable" response option for the question. You will be able to save your answers and return if you cannot to complete the survey in one sitting.

Participation in the survey is **voluntary** and your responses will be kept **completely confidential**. Your name will not be used in any report about this survey and nobody outside the Urban Institute research team will know how you answered a particular question. Findings from the survey will combine all survey responses; individual responses will never be reported.

Thank you for participating in this important survey.

If you have any questions about the survey or have technical difficulties completing the survey, please

contact Allison Dwyer by phone (202-261-5230) or email tjcsurveyhelp@urban.org.



Douglas County TJC Stakeholder Survey

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Section 1. Background Information

***What is the name of your agency/organization?**

***What is your title/position with this agency?**

***What year did you join this agency?**

***How many years have you been in your current professional position?**

***Which best describes your agency?**

Please choose one.

Criminal Justice/Public Safety

Local Government

Social Service Provider

Other (please list):

If your agency is a social service provider, what is your agency's primary service focus?

Please choose one.

Education

Emergency assistance (food, clothing, utilities)

Employment

General social services and case management

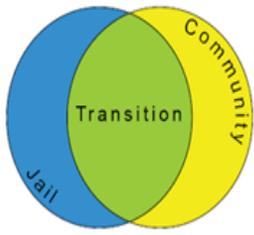
Housing

Medical care

Mental health

Substance abuse treatment

Other (please list):



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Section 2. Agency Activities

This section asks about various activities in which you or your agency may be involved.

*** In the past six months, how many times did you personally...**

Please read each statement and indicate how many times you participated in the described activity; you may select Never, Once, 2-3 Times, or More than 3 Times.

	Never	Once	2-3 times	More than 3 times
Attend a meeting of the Community Collaboration Council on Reentry (CCCR)				
Participate in a CCCR workgroup				
Attend a meeting of the TJC Executive Council				
Attend a meeting of the TJC Community-Based Advisory Board				
Attend a meeting with other agencies to share information about services, resources, or clients				

*** In the past 6 months, how often did your agency...**

*

Never	Rarely	Occasionally	Frequently	Not Applicable/ Don't Know
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Expand, adapt or tailor its programs or services to better meet the needs of people returning from jail

Conduct staff trainings on jail reentry issues

Share resources, such as materials or equipment, with another agency (a service provider, the jail, a criminal justice agency, etc.)

Share or co-locate staff with another agency

Partner with another agency to provide training

Partner with another agency to leverage resources (write grants together, share the cost of a new resource, etc.)

Provide the jail with information about programs or services it offers

Provide other criminal justice agencies with information about programs or services it offers

Send staff to local jail reentry planning meetings (such as the CCCR)

Send staff to meetings with other agencies to share information about services, resources, or clients

*** In the past 6 months, how often did your agency...**

*

	Daily	Weekly	Monthly	Less than Monthly	Never	Not Applicable/ Don't Know
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Serve a client recently released from the jail

Receive a client referral from the jail

Receive a client referral from community corrections (parole, probation) or the courts

Receive a client referral from a local service provider

Send staff into the jail to serve inmates

Send staff into the jail to provide information to inmates about available community-based services

Share information with the jail about a jail-involved client

Share information with local service providers about a jail-involved client

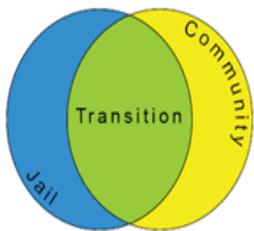
Develop a reentry/transition case plan for a client leaving the jail

Receive information from other agencies about a jail-involved client

Receive a reentry/transition case plan that was developed for a client by another agency, such as the jail

Refer a client to another agency for services

Follow up on a referral to see if the client received services



Douglas County TJC Stakeholder Survey

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Section 2. Agency Activities Continued

* Does your agency collect the following client data?

If you do not know if your agency maintains the data item, please select Don't Know. If the data item does not apply to your agency, please select Not Applicable.

	Don't Know Not Applicable	
	Yes	No
What person or agency referred the client to your agency		
A client's criminal history		
Whether a client was recently released from jail		
Whether a client was recently released from state or federal prison		
Whether a client is under community supervision (probation, parole, etc.)		
Whether a client is being served by other agencies in the community		
What services a client is receiving from other agencies in the community		
Client assessments conducted by your agency or another agency		

*** Does your agency have a formal mechanism in place, such as a Memorandum of Understanding (MOU) or other data-sharing agreement, that facilitates the sharing of client information with any of the following agencies?**

If you do not know whether agreements are in place, please select Don't Know. If sharing data with the agency described does not apply to your agency, please select Not Applicable.

	Yes	No	Not Applicable	Don't Know
The jail				
Other criminal justice agencies (probation, parole, court services, community corrections)				
Service providers				

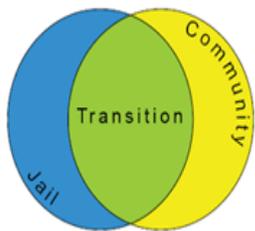
*** Please indicate your views on the following statements.**

Please read each statement and indicate whether you Strongly Disagree, Disagree, Agree, or Strongly Agree. If you are not in a position to know what is asked, or if the statement does not apply to you or your agency, please indicate Don't Know/Not Applicable.

	Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know/Not Applicable
My agency plays an active role in the jail reentry initiative.					
I play an active role in the jail reentry initiative.					
My agency has a stake in addressing jail reentry.					
The mission and vision of the Douglas County reentry initiative fits with the mission and vision of my agency.					
Leadership in my agency is aware of the issues surrounding jail reentry.					
Leaders in my agency are committed to addressing jail reentry.					

Line staff in my agency are committed to addressing jail reentry.

If one of our clients has been incarcerated in the jail in the past year, we would be aware of their jail history.



Douglas County TJC Stakeholder Survey

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Section 3. Collaboration and Communication

This section asks about collaboration and communication among agencies in the Douglas County community, including service providers, criminal justice agencies, local government, and other organizations on jail reentry as well as other issues and topics.

*How much collaboration occurs among the following groups in Douglas County?

Please indicate the level of collaboration on a scale of 1 to 4. (1=no collaboration, 4=extensive collaboration. If you do not know, please select Don't Know.

	*				
	1: No Collaboration	2	3	4: Extensive Collaboration	Don't Know
Among <i>service providers</i> working with current and former jail inmates					
Between the <i>jail and service providers</i>					
Between the <i>jail and other criminal justice agencies</i> (law enforcement, community corrections, the courts, etc.)					
Among <i>criminal justice agencies</i> (law enforcement, community corrections, the courts, etc.)					
Between <i>criminal justice agencies other than the jail</i> (law enforcement, community corrections, etc.) and <i>service providers</i>					

***Below is a list of factors that may affect how agencies in your community work together (i.e., communicate, collaborate, exchange data, share resources). In the past 6 months how much of a problem was...**

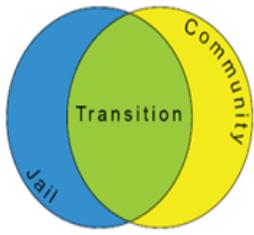
	*				
	1: Not a Problem	2	3	4: Serious Problem	Don't Know
Competition for resources or "turf issues"					
Conflicting priorities and visions					
Lack of trust among agencies					
Absence of established working relationships					
Limited time and resources					
Agency regulations and policies about sharing client information					
Technological limitations with computers or communications systems					
Incompatible data systems					
Lack of relevant data					
Policies regarding access to clients in the jail					

***Please indicate your view on the following statements.**

	*				
	Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know/ Not Applicable
Together, agencies in my community can positively influence how individuals transition from jail back into the community.					
In the <u>past 6 months</u> , information sharing between the jail and the community has improved.					

In the past 6 months, information sharing among service providers has improved.

In the past 6 months, information sharing among criminal justice agencies, including the jail, has improved.



Douglas County TJC Stakeholder Survey

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Section 4. Jail Transition in Douglas County

The next set of questions asks about jail transition in Douglas County and the reentry services and resources that are currently available.

*** In Douglas County, what is the biggest issue facing people returning to the community from jail?**

Please select one.

- Education
- Employment
- Family connections
- Housing
- Mental Health
- Physical Health
- Substance abuse
- Transportation
- Immediate Needs (food, clothing, etc.)
- Other (please specify):

*** How would you rate the current set of services available to inmates in the jail?**

Please read each statement and indicate your rating of that factor on a scale of 1 to 4. (1=unsatisfactory, 4=excellent).

*

1:	2	3	4:	Don't
Unsatisfactory			Excellent	Know

Range (number and type) of services available

Quality of services

Accessibility of services (the ability of inmates to receive services)

Appropriate matching of inmate needs to services

***How would you rate the current set of services available in the community for people returning from jail?**

Please read each statement and indicate your rating of that factor on a scale of 1 to 4. (1=unsatisfactory, 4=excellent).

*

1:	2	3	4:	Don't
Unsatisfactory			Excellent	Know

Range (number and type) of services available

Quality of services

Accessibility of services (the ability of inmates to receive services)

Appropriate matching of inmate needs to services

***Below is a list of factors that may affect the ability of individuals to receive services and resources. In the past 6 months, how much of a problem was...**

Please indicate the impact of the following factors on a scale of 1 to 4. (1=Not a problem and 4=Serious problem). If you do not know, please select Don't Know.

*

1: Not a Problem	2	3	4: Serious Problem	Don't Know
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Rigid eligibility requirements for substance abuse treatment

Rigid eligibility requirements for mental health treatment

Policies excluding certain kinds of offenders

Lack of bi-lingual staff and/or forms or program materials in clients' primary language

Lack of reliable assessment information on clients

Lack of reliable assessment information on clients

Waiting lists for services/limited program slots

Lack of in-jail programs

Policies limiting access to clients while in different facilities (treatment, jail, etc.)

Reductions in funding

Lack of accessible residential substance abuse treatment services

Lack of accessible mental health programs

Lack of accessible housing for ex-offenders

Difficulties in obtaining client releases to share information across providers

***Please indicate your view on the following statements.**

*

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know/ Not Applicable
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People leaving the jail are not well-prepared for release.

People leave the jail with a plan for succeeding in the community.

There are sufficient resources and services in the community for people returning from jail.

I am not sure what types of jail reentry services and case management are being provided to jail inmates.

I am not sure what types of services are available in the community for people recently released from jail.

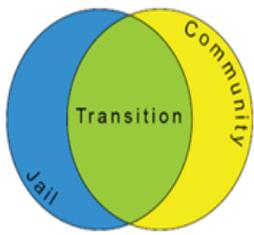
People returning from the jail are being linked to the services they need.

People returning from the jail have a case manager or other individual who helps them navigate the reentry process.

I have a clear understanding of the characteristics and needs of the jail population in Douglas County.

People returning from the jail do not know how to locate and access services in the community.

The goals and objectives for individuals returning from jail are consistent across the agencies and organizations that serve them.



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Section 5. Leadership and Engagement

The final set of questions asks about the level of engagement among various stakeholders on the issue of jail reentry, and leadership and vision on this issue.

*How engaged and supportive are the following constituencies in Douglas County on the issue of jail reentry?

Please indicate how engaged and supportive you think each group is on a scale of 1 to 4 (1= not at all engaged or supportive, 4=very engaged and supportive). If you do not know please select Don't Know

	1: Not at all engaged and supportive			2 3		4: Very engaged and supportive		Don't Know
The public (residents and community leaders)								
Elected officials and local government leaders (city and county)								
Neighborhood associations								
Churches and the faith-based community								
The business community								
Social service providers								
Non-profit community-based organizations								
People returning from jail and their friends/families								
The sheriff and jail administrators								

Correctional officers in the jail

Local law enforcement/police

Judges and prosecutors

Public defenders/defense attorneys

Community corrections and court services agencies
(parole, probation, etc.)

Local media

***Please indicate your views on the following statements.**

*

Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know/ Not Applicable
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Jail reentry is not an important issue in my community.

There is strong leadership in Douglas County on the issue of jail reentry.

I have a clear understanding of the mission and goals of the Douglas County reentry initiative.

There is a clear vision in Douglas County on how to address jail reentry.

My community has a long way to go in addressing jail reentry.

Jail reentry is primarily the responsibility of the jail.

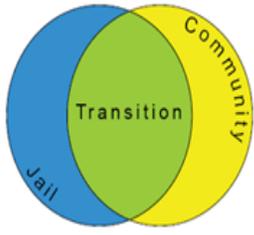
People in my community are not aware of the issues surrounding jail reentry.

Leaders in my community are not aware of the issues surrounding jail reentry.

My community has made significant progress in the past 6 months in addressing jail reentry.

Section 6. Additional Comments

If you have any additional comments, please feel free to share them below.



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Thank you for participating in this survey and sharing your impressions about the Transition from Jail to the Community (TJC) Initiative in Douglas County. If you have any questions or concerns about the survey, please contact tjcsurveyhelp@Urban.org or call Allison Dwyer at 202-261-5230.

For more information on the TJC Initiative, visit www.jailtransition.com.

For more information on the Urban Institute or National Institute of Corrections, please visit their respective websites at www.urban.org and www.nicic.org.